

(Following Paper ID and Roll No. to be filled in your Answer Book)

**PAPER ID : 270475**

**Roll No.**

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**MBA**

**(SEM. IV) THEORY EXAMINATION 2013-14**

**TEAM BUILDING AND LEADERSHIP**

**Time : 3 Hours**

**Total Marks : 100**

**Note :— Attempt all Sections.**

**SECTION—A**

1. Answer all parts of this questions in 50-75 words each :

**(2×10=20)**

- (a) Define Leadership.
- (b) What is Leadership Power ?
- (c) What do you mean by Group Norms ?
- (d) Define Team.
- (e) What do you mean by Social Loafing ?
- (f) Define concept of communication.
- (g) Define Charismatic Leadership.
- (h) Define Brain Storming.
- (i) Define Leadership Skill.
- (j) What do you mean by Self Managed Team ?

### SECTION-B

2. Answer any **three** of the following questions in 100-200 words each : **(10×3=30)**
- (a) Explain role clarity. How does role clarity help in making an effective team ?
  - (b) What types of power are related most strongly to leadership effectiveness ?
  - (c) What do you mean by interpersonal communication ? Write different barriers to interpersonal communication. How interpersonal communication affects leadership ?
  - (d) Explain mentor. How do mentors help in developing team effectiveness ?
  - (e) Explain traditional brainstorming, electronic brainstorming and negative brainstorming.

### SECTION-C

**Note :-** Answer the following questions : **(5×10=50)**

3. What are some guidelines to help leaders implement change ? Write major reasons for resistance to change.

**OR**

How leader, follower and situation are related to leadership ? Describe how leaders gain or lose power. Explain myths about leadership.

4. What are the stages of group development ? Elaborate how group cohesion is important for group development.

**OR**

Elaborate contingency theories of leadership.

5. Differentiate between work group and team. Write types of teams. Explain role of team member.

**OR**

What do you mean by interpersonal competence ? Explain the components of interpersonal competence. Explain barriers of interpersonal competence.

6. "A leader's facilitator role is of paramount importance for the success of his/her team." Discuss.

**OR**

Write notes on the following :

- (a) Functional and dysfunctional cooperation and competition
  - (b) Intervention to build collaboration in Organisation.
7. How can we foster team creativity ? Explain Delphi Technique and Nominal group techniques.

**OR**

Elaborate communication process. How does communication effectiveness and feedback help in team building ?